

STREET MAINTENANCE FEE FREQUENTLY ASKED QUESTIONS

Q: WHAT IS THE STREET MAINTENANCE FEE?

A: The street maintenance fee is collected from Johnstown residents and business owners, which appears on their monthly utility bills.

A: The revenue generated is designated to pay for planned street maintenance.

Q: WHAT IS MEANT BY STREET MAINTENANCE?

A: The Town conducts periodic inspection of streets, and where needed, performs such tasks as sealing cracks in the asphalt and providing sealant (chip-seal) to the road surface. The goal of adequate routine street maintenance is to extend the life of the street pavement and thus reduce major repair and replacement costs.

Q: IS THE MONEY ONLY USED FOR STREET MAINTENANCE?

A: Yes, revenues generated by the street maintenance fee are only used for planned street maintenance.

Q: HOW MUCH MONEY IS RAISED BY THE STREET MAINTENANCE FEE?

A: The street maintenance fee raises an estimated \$250,000 annually and is used only for street maintenance.

Q: WHO PAYS THE STREET MAINTENANCE FEE?

A: The fee applies to all properties with active utility accounts, as well as benefitted properties within the Town limits.

Q: WHEN WILL PROBLEMS ON MY STREET BE REPAIRED?

A: A systematic approach based upon a street analysis is utilized in managing priority of repairs.

Q: WHY DO NON-PROFITS HAVE TO PAY?

A: Non-profit agencies are still benefitted properties and are, therefore, subject to the fee.

Q: DO RESIDENTS WHO DON'T OWN VEHICLES HAVE TO PAY?

A: Yes, even if you do not own a vehicle or drive the streets, all residents receive goods and/or services that generate travel on our Town street system.

Q: WHAT HAPPENS IF I DON'T PAY?

A: Failure to pay the street maintenance fee could result in discontinuance of customer utility services.

A: Delinquent customers may be subject to a lien placed on their properties.



Q: HOW CAN I DETERMINE HOW THE STREET MAINTENANCE FEE ON MY UTILITY BILL WAS CALCULATED?

A: If your land use code is Residential (Single Family or Multi-Family), your street maintenance fee is a flat rate of \$4.48 per month per residential unit.

A: A non-residential customer's street maintenance fee is based upon one of the three categories of non-residential land uses considered in the street maintenance fee study. Your land use designation has a specific trip factor, which is used to determine the street maintenance fee, based upon trip generation per 1,000 square feet of building.

Q: WHY IS MY LAND USE DESIGNATION DIFFERENT FROM WHAT MY BUSINESS REALLY IS?

A: The Town is basing its land use designations on information in the Institute of Transportation Engineers Trip Generation Manual Edition 9 ("Manual"). Town Council approved the use of three non-residential land use categories from this Manual.

A: All non-residential properties must be assigned to one of the three land uses.

A: If a property has a land use that is not one of the three approved categories, the Town will determine which of the three categories has a traffic pattern most closely matching the land use of the property.

Q: WHY AM I RECEIVING A STREET FEE BILL WHEN I DON'T TAKE ANY TOWN SERVICES?

A: Where a benefitted property exists, even if Town services are not taken, the property owner is billed for the street maintenance fee.

A: If there is an occupant other than the property owner using the property, the property owner may request that the street maintenance fee account be placed in that occupant's name.

Q: WHY ARE THE STATE AND TOWN EXEMPT?

A: Taxing entities or schools, which are financed through public funds, are exempt, because the fee would be passed on to taxpayers, which would result in taxpayers paying the street maintenance fee twice: once for their home or business and then again through their property taxes.

	Annual Fee	Monthly Fee
Residential (per unit)	\$53.80	\$4.48
Non-Residential (per 1,000 sf)		
Retail	\$36.63	\$3.05
Office	\$7.52	\$0.63
Industrial	\$3.20	\$0.27

